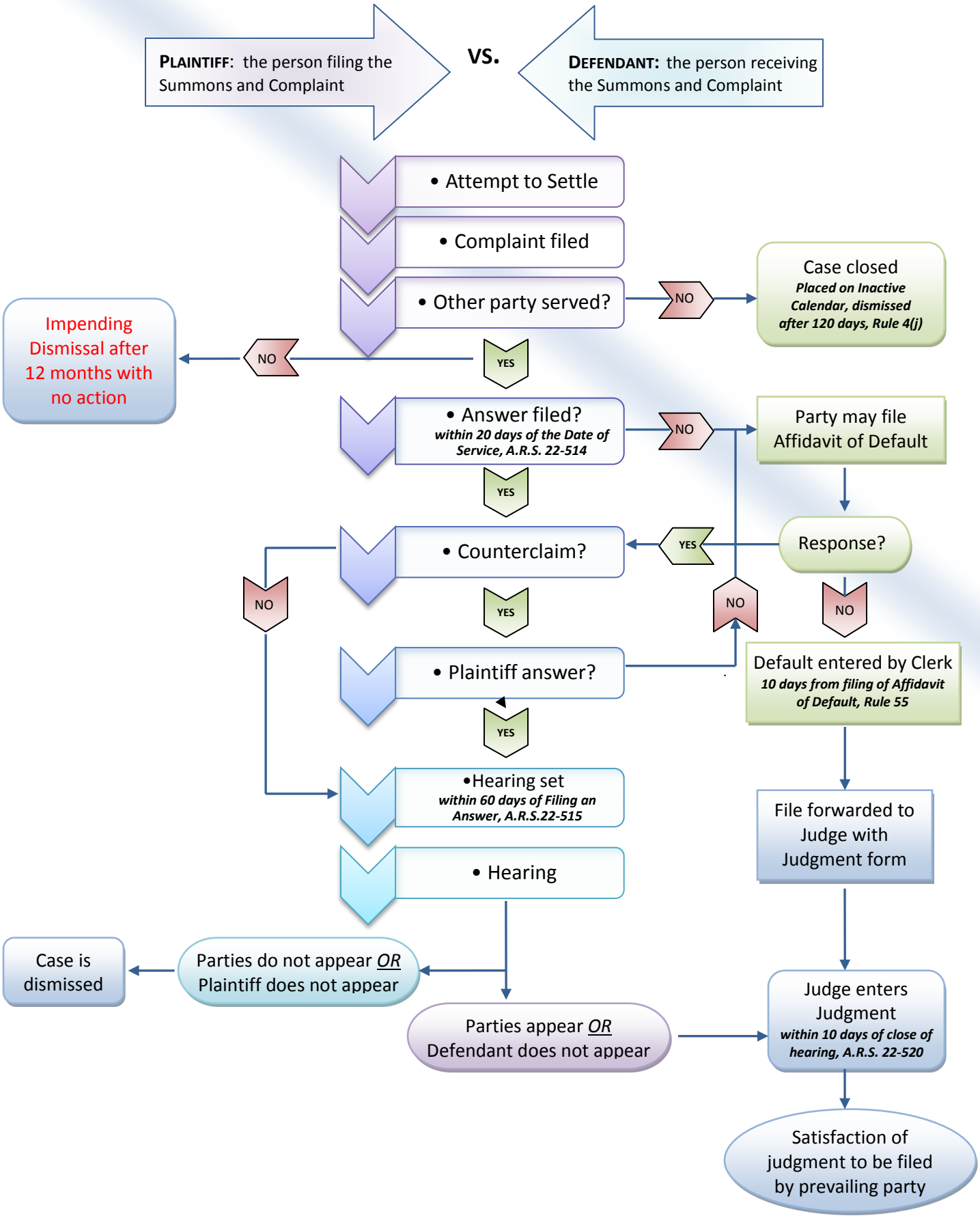Small Claims Case Flow Chart